

## **Product Quality Assurance and Compliance with Requirements of PPE Regulation 2016/425**

OnSite Support is committed to routine product re-evaluation and testing. We like to know that every product our clients use, has been verified as fit for purpose and safe to use as well as tested in accordance with appropriate standards.

Testing is carried out independently where suitable, and where third-party confirmation of product integrity would be welcome. This is particularly the case for life preserving systems or products and PPE. Any testing of products carried out in-house concern themselves primarily with ease of use, product suitability and basic claims.

We require all our independent test houses and manufacturers to comply with ISO 9001 or have a suitable, auditable system of document control available. We encourage our manufacturers and suppliers of products to engage in routine product destruction testing to ensure they can withstand all the rigours of a life in the construction industry. All tests carried out are documented, independent testing documentation is retained for posterity, and these are reviewed annually or more often if deemed necessary.


Additionally, we meet the requirements of PPE Regulation 2016/425 by ensuring that for all PPE products imported by us directly have correct test and compliance certification and will issue a declaration of conformity. For all products where we are not the manufacturer or main importer we hold copies of a product's declaration of conformity, or verify that the certification is readily available, in accordance with the regulation.

This company undertakes to supply only safety equipment and/or related services that fully comply with the standards and regulations and claims made relating to those products and/or related services. Where appropriate, this company will maintain up to date technical files and associated documentation to ensure that regulatory compliance information can be supplied upon request.

Where products are sourced from external organisations which hold technical files relating to the products being offered, this company will request confirmation that these files are current, complete, contain appropriate conformity assessment information and, where relevant, regulatory compliance certificates and will take all necessary steps to confirm the validity of the compliance documentation held by that external supplier in respect of the products being sourced.

Where services are provided related to safety equipment sourced from external organisations, this company will maintain approval from the manufacturer that the services provided are assessed and approved by the external organisation.

We gladly operate with key clients to promote feedback on products should methods or applications alter the way in which a product is being used and necessitate re-testing. We view client involvement as paramount in the pursuit of meaningful product development and assurance of quality.



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**Warren Lynes**  
**Managing Director**

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