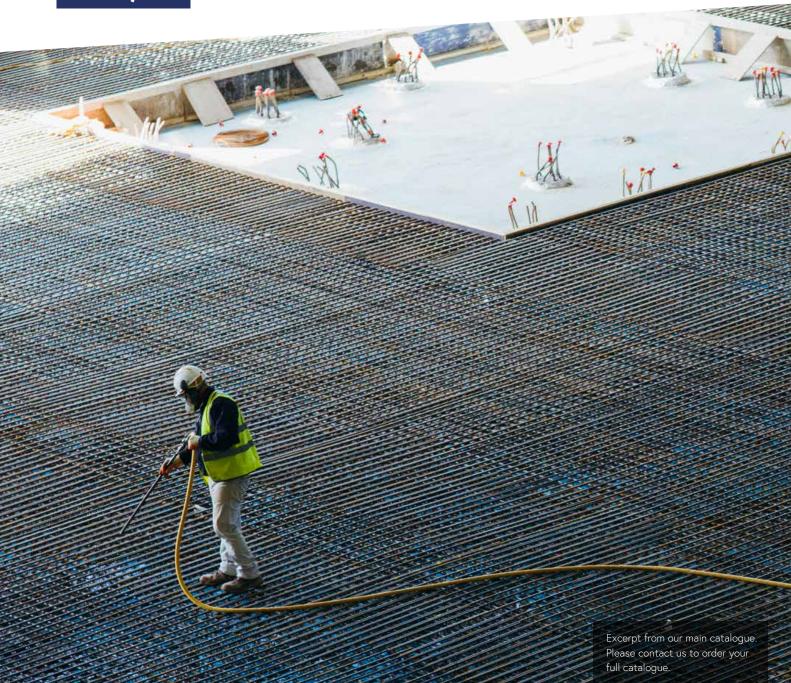


Delivering safety, welfare, site equipment and tools for the construction industry







## **Our Mission and Values**

#### **Our Mission**

For over 40 years, we've worked on the principle that safety and productivity go hand-in-hand; and for us, safety starts and finishes with people.

Listening to and caring about our own people and our clients alike means we can deliver what everyone wants: the right product, into the right hands, at the right time, without fail – so everyone goes home safe, and happy too.

That's why we'll still be here, in another 40 years, doing what we've always done best: putting people first.

#### **Our Values**

### We care about people.

We put people first. We invest in personal relationships. We look after our clients and each other.

### We're positive & helpful.

We approach every interaction with a 'can-do' attitude. When we encounter challenges, we work together to find the solution.

### We go the extra mile.

We don't just tick boxes. We ask ourselves "what does the client really need?" and then find a way to deliver it.

## We're committed to learning and innovation.

We're always learning. We use that knowledge to help our clients, and to consistently lead on innovation.

### We strive for excellence.

We seek to be the very best at what we do, so that our clients, in turn, can excel and thrive.

## Why We're Different

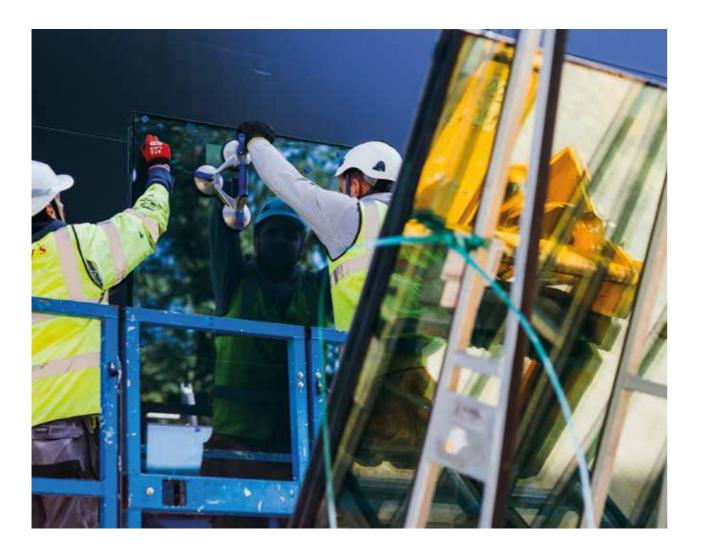
There are plenty of great products on the market, and plenty of ways to source them.

But we know, as you do, that ensuring the safety, wellbeing and productivity of each person working on your site is not as simple as buying good products. For us, safety and wellbeing in construction starts and finishes with people.

Getting to know our clients, and their workforce, is the most fundamental part of what we do. Put simply, if we really understand your goals and challenges – both as a business, and as individuals – then we'll be better equipped to provide what you really need, when you need it. That's good for you, because you and your workforce will be able to get on with the job safely and happily. And it's good for us because the trust it generates between us will help develop a long-term partnership. This belief in working for mutual advantage is at the heart of how we run our business, and it starts with our own staff. They enjoy free meals at work, an on-site gym, and a fantastic benefits package. Our thinking is simply that if we look after them well, then each member of our team – from senior managers to delivery drivers – will go out of their way to look after you.

Because in the end, each of our clients is different, and their needs evolve and develop as their businesses grow. If we're to support you properly, then we need to be 100% committed to understanding those needs on an ongoing basis, and be prepared to do whatever it takes to deliver them. Whether that means a bespoke product innovation, more data and information to help you manage budgets, another pair of eyes on a problem you've been grappling with, or just faster deliveries, we're there to help you find the answers.

In our view, that's the best way for us ALL to succeed.





### **Our History**

<u>197</u>	Our story began over 40 years ago, when Richard Lynes started Beaver Construction Supplies in January 1976, running his business out of his home and the greenhouse. He started to supply existing contacts with tools and access equipment, but soon realised that they all shared a much greater common need: stocked architectural ironmongery. Lightweight metal frames were enabling fast, inexpensive and flexible construction of office space at that time, but typical lead times for these materials were as long as 12 weeks, hampering progress on sites. To solve this problem, Richard built partnerships with manufacturers in the Midlands, drew up monthly supply contracts, and invested heavily in stock. The result was a massive reduction in lead times for his clients, and as a result the business began to grow rapidly.		004 011
<u>198</u>	Business boomed in the 80s, but in order to focus more on his family, who were still very young, Richard sold Beaver Construction to begin a new venture, OnSite Supplies, trading from Horley in Surrey. This business grew steadily, supplying tools and site equipment for the construction industry and agricultural merchants. "Something we learned was there is always a quality end to a market. Not just quality brands, but products and services fit for purpose; it's what you do and how you do it with these products, knowledge, care and a passion to serve clients' needs." – Richard Lynes	20	<u>012</u>
199	A decade later, Richard, now supported by his sons Warren and Damian, had cemented OnSite Supplies' reputation as a leading supplier to the construction industry.	20	016
	They expanded their offer to the industry further by acquiring Highline, a quality workwear company.	20	018



Operating from home, out of 4 garages in Redhill

Us at work during the early days



Our current headquarters

In January 2004, Richard and his family invested in the current premises in Three Bridges, Crawley, West Sussex, which they rebuilt. They officially moved into the new offices and warehouse space in July 2004.

Acquisition of Andrew Beattie & Co., a welding and consumable distribution company.

By 2012 it became clear that having outgrown its old premises, the business had outgrown its original name. It had become much more than just a supplier to its clients, working with them continually to understand their needs and challenges, offering them the most suitable products and processes, and providing bespoke advice.

Richard, Warren and Damian decided to reflect this shift from supplier to business partner by renaming the business as OnSite Support Ltd, in January 2012.

"OnSite Support continues to look ahead to provide our clients with more than merely supplies. Our goal is to provide support for the client with reliable, innovative processes all encapsulated in our business to give the OnSite Experience." – Richard Lynes

OnSite Support underwent a state of the art fit-out and rolled out the OnSite Experience for clients, an articulation of our commitment to an exceptional customer experience of knowledge, honesty, friendliness, helpfulness and positivity.

With the business continuing to grow, Richard formally passed over the reins to his sons Warren and Damian. Together, they commissioned a redesign of the OnSite Support brand, and developed an updated set of values – contained in this document – to reflect the past, present and future of the company.





State of the art fit-out in 2016







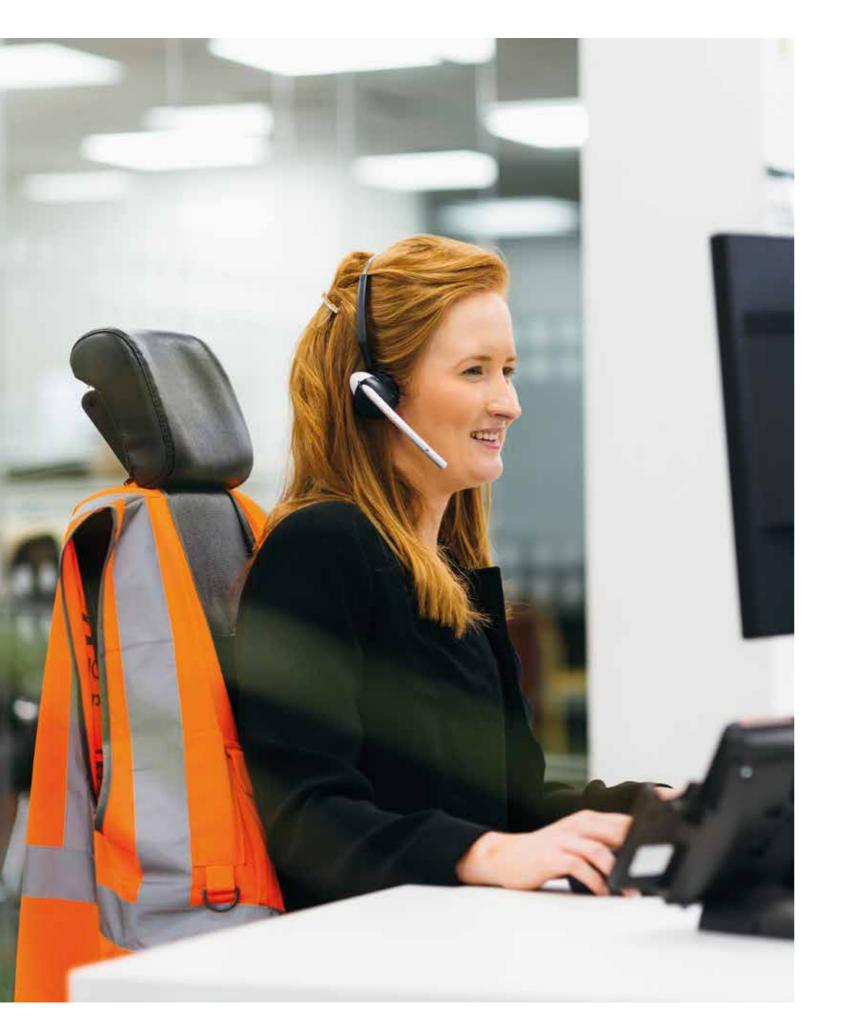
## **Our Home**

Situated in Crawley, close to Gatwick Airport, the M23 and M25, our headquarters is the permanent base for over 50 staff, as well as housing our trade counter and warehousing for well over £2.5m of stock.

This means all the different roles within our team can easily collaborate to make sure our clients get what they need.

Our headquarters also include a gym, state-of-the-art meeting rooms, and facilities which enable us to provide meals on-site for all our staff. Just as on a construction site, a happy workplace is a productive one, and we pride ourselves on creating a positive and welcoming atmosphere.

We look forward to showing you around soon.



## What We Offer

As a business which believes in putting people first, delivering exceptional client service is at the heart of what we do.

Strong relationships help us deliver great service, which is why each of our clients have dedicated, named Account Managers to ensure that we're constantly listening, understanding your challenges and responding to your needs. We commit to responding to all requests and queries within one hour, and although we can't always provide instant solutions, we believe in doing whatever it takes to find the answer for you and keeping you updated throughout the process.

As a family owned company, we cherish the partnerships we have with our clients, and we look forward to working with you. We offer a number of practical services that set us apart from many of our competitors, and which our clients value highly:

Fast Delivery – Supporting site teams with urgent and important deliveries is one of the most valuable features to the clients of OnSite Support. We offer same-day and next-day deliveries on a wide range of products.

Special Product Sourcing – Every job is different and brings new challenges. We understand that sometimes, supplies and equipment have to be modified to suit the parameters of a specific requirement. Talk to us to tap into our expertise!

Corporate Uniform Personalisation and Branding Services – A key part of our business is that we offer a garment making and personalising service. From one garment to thousands, we're experts in the many methods of garment marking, including embroidery, heat-seal transfers and screen printing.



Fully Bespoke Workwear Branding Service – We can work with you to create a unique corporate image entirely from scratch. Our team will listen to your requirements, visit the working environments and get an understanding of your brand values in order to get the look and feel just right; drawing on our experience in fabrics and garment function to develop fit-for-purpose ideas and turn them into practical, visually effective and relevant garments that exceed expectations.

Product Demonstration – With an innovative product range, clients often need to see and trial before the purchase. We'll bring to you a range of the right products, and run the necessary trials and reports to find the best solutions and accessories to maximise success.

Training – We'll not only supply the right solution, but also help your team to use the solution properly. We invest significantly in product and development training of the OnSite Support team, and we want to pass this expertise on to you.

eProcurement – With every passing day, OnSite Support improves its e-procurement system. We can demonstrate real-world savings through simple site-based systems which are easy to implement, reduce administration and improve the speed and efficiency of your procurement system. Back-office savings in POD and invoice processing can be demonstrated and our feedback loops ensure collaboration with clients further improve our platform, for the benefit of all.







Respirators may be tight-fitting like half masks, which cover the mouth and nose or full facepieces that cover the face from the hairline to below the chin. These can be either reusable or disposable and all require face-fit-testing to the user. For this reason, people wearing these masks are to be clean-shaven.

In some cases, tight fitting Respiratory Protective Equipment (RPE) may not be an option. This can be due to face shape, skin conditions or facial hair. In these situations, loose fitting RPE like hoods or helmets with positive pressure air supplies can be used to ensure clean, filtered air reaches the wearer.

When protecting against particles, you'll be using a filtering facepiece (FFP). These will be rated from 1 to 3, with 1 offering the lowest level of protection. In a toxic environment with non-fibrogenic particles, a disposable filtering facepiece of level FFP1 or 2 is more than acceptable. As soon as more harmful and irritant particle types are likely around, an FFP2 mask must be used. This is regarded as the bare minimum in construction.

When working in an environment with silicates, respirable dusts, mists and fumes, FFP3 must be used. To put it simply, whenever construction products are being cut which aren't timber or metal, it's likely an FFP3 mask is required.

For oxygen deficient environments, highly toxic or contaminated environments and smoke-filled areas, positive pressure, self-contained breathing apparatus and are encouraged to seek specialist assistance in that area.

There are a number of standards and designations surrounding respiratory protection, which can serve to confuse things, but we have listed the main ones on the next page. If you need help on any of this, please get in touch with us.

### Safety standards



Covers full face masks. Any visors are covered under EN166 and filters are under separate standards.

#### Example product:



JSP Force 10 Full Face Mask MA2JF10 - page 109



Covers quarter or half-mask equivalent. Again, filters will be released to a different standard.

**Example product:** 



JSP Force 8 Half Mask MA2PTC1 – page 108



the filter built into the respirator and will be rated as either FFP1. 2 or 3. An expiry date will be printed on the mask and it will be marked R (Reusable) or

NR (Not Reusable) as appropriate. A non-reusable face mask is regarded as a single-shift mask. A P1 filter is 80% efficient, a P2 filter is 94% efficiency and a P3 filter is 99.97% efficient

#### Example product:



Betafit FFP3 Valved Masks MA1303V - page 107



FFP rated filters for full face, half and guarter masks need to adhere to this standard. They will be marked with their FFP rating (1, 2 or 3) and also marked NR or R to signify reusable or not reusable

in the same way that an FFP mask will be. Non Reusable filters should be changed at the end of a shift. A P1 filter is 80% efficient, a P2 filter is 94% efficiency and a P3 filter is 99.97% efficient



(originally EN 141 and 371) The minimum requirements for gas and combination gas/particulate filters. It classifies filters into various types such as A, B, E, and K as well as categories such as filter capacities.

It is important that you know the chemical or solvent you are looking to protect against so that the correct filter can be chosen. Combination filters are available where a range of airborne, respirable hazards exist.



Powered filtering devices with helmets or hoods conform to 12941 and powered devices with just a mask are covered

by EN 12942. This standard takes into account a lot of different variables and markings so it's important to know what you are protecting against. If it's just particles, you'll be able to use an FFP rated filter, but where solvents, chemicals, fumes, vapours or low boiling point fluids are involved, specialist or dedicated filters may be required and this category may not be able to support you.

Example product:



JSP PowerCap Infinity MA2PC1 – page 110

We offer a Respiratory Hazard Audit and Respiratory Face Fit Testing & Train the Trainer Sessions. See page 14 for more information.

#### Betafit FFP3 Valved Masks

- Box of 5
- Very low breathing resistance due to the latest in filter medium technology
- Soft face seal reduces the risk of irritation
- Classification: FFP3 NR
- Outer cover: polypropylene
- Filter media: melt Blown P.P. + P.E.
- Inner cover: polyester
- Headstrap: PE woven elastic
- Valve cover: PP/ABS
- Valve diaphragm: synthetic rubber • Standard: EN149:2001+A1:2009

#### Betafit FFP2 Valved Masks

#### Box of 10

- Very low breathing resistance due to the
- latest in filter medium technology Soft face seal reduces the risk of irritation
- Valve products increase user comfort by lowering CO<sub>2</sub> and heat build-up
- No metal parts
- Classification: FFP2 NR
- Outer cover: polyester
- Filter media: Melt Blown P.P. + P.E.
- Inner cover: polypropylene Headstrap: PE
- woven elastic
- Valve cover: PP/ABS
- Valve diaphragm:
- synthetic rubber Standard
- EN149:2001+A1:2009

Code: MA1302V

#### FFP2 Valved Fold Flat Masks

- Box of 20
- Individually wrapped
- Offers protection against fine dust,
- water and oil-based mists and fumes Valve products increase user comfort by
- lowering CO<sub>2</sub> and heat build-up
- EN149



Code: MA1MF2

Valve cover: PP/ABS

Box of 5

Valved Masks

Box of 10

EN149



Any filtering facepiece provided with



Code: MA1EC2V

#### FFP3 Ladies Fit Valved Masks

- Specifically designed for smaller faces, making it ideal for women in construction or those with smaller face shapes
- Very low breathing resistance due to the latest in filter medium technology
- Soft face seal reduces the risk of irritation
- Valve increase user comfort by lowering CO<sub>2</sub> and heat build-up
- Mask has no metal parts
- Classification: FFP3 NR
- Outer cover: polypropylene • Filter media: melt Blown P.P. + P.E. Inner cover: polyester
- Headstrap: PE woven elastic
- Valve diaphragm: synthetic rubber • Standard: EN149:2001+A1:2009



Code: MA1L03V

Code: MA1EC3V

15

#### Force8<sup>™</sup> Half Face Mask with P3 RD PressToCheck Filters

- With P3 RD PressToCheck filters
- The Force8™ twin cartridge half mask with Typhoon™ valve offers superior low breathing resistance and a four-point suspension harness with quick-release buckles
- Made with a durable thermoplastic rubber offering a superior fit to most face shapes
- Accepts the full range of low-profile Force8™ filters giving the Force8™ the flexibility to be used for many applications, providing filtering protection against particulates, many gases and vapours
- Winner of the BSIF Product Innovation Award
- Durable thermoplastic rubber mask for superior fit to most face shapes
- CR2™ reflectivity: reflective strips create increased visibility in low-light environments for added safety
- Typhoon<sup>™</sup> exhalation valve: lowresistance exhalation valve for easy breathing, with stable mask configuration
- Force™ filters: cost-effective filters available with low-profile angle for minimum visual impairment
- Daily face-fit reassurance
- Passes dolomite
- Protection against construction dust
- Improved hygiene
- Inhalation valve for easy maintenance • Low-profile covers protect filters
- Medium
- Grey



Code: MA2PTC1

Size:

Large

Small

Medium

#### JSP Force8<sup>™</sup> Half Masks (excluding filters)

- With Typhoon™ valve offers superior low breathing resistance and a four-point suspension harness with
- guick-release buckles Made with a durable thermoplastic rubber offering a superior fit to most face shapes
- Accepts the full range of low-profile Force8™ filters giving the Force8™ the flexibility to be used for many applications, providing filtering protection against particulates, many gases and vapours
- Winner of the BSIF Product Innovation Award Durable thermoplastic rubber mask for superior fit to most face shapes
- CR2™ reflectivity: reflective strips create increased visibility in low-light environments for added safety

- Typhoon™ exhalation valve: lowresistance exhalation valve for easy breathing, with stable mask configuration
- Force™ filters: cost-effective filters available with low-profile angle for minimum visual impairment
- Daily face-fit reassurance
- Passes dolomite
- Protection against construction dust Improved hygiene
- Inhalation valve for easy maintenance
- Low-profile covers protect filters
- Conforms to EN140 (face piece), EN14387:2004 (filter performance), EN143:200 (filter performance)



 Helping you to maximise the safety and lifespan of your respirator



#### Code: MA2JFBB1

#### JSP Force8<sup>™</sup> Half Mask Face Size Guide

Accessories for your JSP Force 8™ half-mask – helping you to maximise the safety and lifespan of your respirator



#### Code: MA2PTG1

#### JSP Force8<sup>™</sup> and Force10<sup>™</sup> PressToCheck Filters

- Daily face-fit reassurance
- High-efficiency dust protection
- Protects against silica, concrete and stone cutting, plaster, welding (ferous and lead), hardwood, softwood, asbestos
- removal (Force 10<sup>™</sup> only), fibres and fibreglass, water based, manual prep, powered prep, glyposate (weed killer)
- Low-profile covers protect filters Conforms to EN143

• Passes dolomite

Improved hygiene

F	Product:	
F	P3 RD	
A	ABEK1 P3	

Code:

MA2JF8-L

MA2JF8-M

MA2JF8-S

Conforms to EN140 (face piece), EN14387:2004 (filter performance), **EN143:200** (filter performance)

Winner of the
BSIF Product
Innovation Award





SITE WELFARE

SITE EQUIPMENT

TOOLS & ENGINEERING

#### JSP Force10<sup>™</sup> Full Face Twin Cartridge Mask

- Force10™ Full Face mask compatible with P3 RD PressToCheck filters Fully-adjustable, five-point suspension harness for optimum fit and comfort Quick-release buckles for ease of use Panoramic anti-mist, anti-scratch design providing impact protection Exhalation valve to reduce heat and
- Filters available with low-profile

moisture build-up

angle design

 Full face twin cartridge mask with Class 3 heavy-duty filter connections

- Completely clear panoramic visor maximises light levels within the mask giving optimum visibility
- Lens also offers impact protection and has anti-mist and anti-scratch coating as standard
- Mask moulds to the shape of the face for an excellent seal, and is also padded for extra comfort over prolonged use
- Accepts any of the wide range of low-profile Force8™ filters designed for minimal visual impairment
- Conforms to: BS EN136:1998



Code: MA2JF10





SITE WELFARE

SITE EQUIPMENT

TOOLS & ENGINEERING

#### Replacement FFP3 filters to fit JSP PowerCap Infinity





Code: MA2PC3

#### Moldex 7000 Series Half-Mask Respirator

• Unique features and benefits for increased worker acceptance • Lightweight design plus extra-wide sealing area provides all-day comfort • Drops down for convenient storage around the neck or locks down for custom fit



Code: **MM7002** 

#### Moldex 7000 Easylock Filter Cartridges ABEK1



- Pack of 5 pairs
- Suitable for series 7000 and 9000 masks • Particulate filters can either be
- connected with the gas cartridges or directly with the mask body
- Bayonet connector
- Adaptors and particular pre-filters are not necessary
- Simpler logistics 30% less parts
- Particulate filters with pleated filter technology – significantly reduces breathing resistance, improves wearer comfort and reduces fatigue
- Gas filters and pre-assembled filters tested and certified to EN14387:2004+A1:2008





#### Pressurised Dust Suppression Water Bottle

#### 15ltr tank Designed for dust suppression applications used in conjunction with all standard petrol cut off saws

• Standard hoselock style fitting



For the latest pricing visit onsite-support.co.uk





## Brushes & cleaning equipment



## Online ordering made simple

### To support a fast and efficient delivery of safety, welfare and site equipment to your sites, our Support Hub is the service we provide when you sign up to an online account with us.

Our website allows simple navigation to find the products you need and offers a one-stop-shop to review all your orders, invoices and proof of delivery documents in one place.

## Personal service

- Create a centralised portal to approve site requisitions
- View company specific and bespoke branded products
- Allows company to access agreed discounted price lists
- Add company favourite products to a specific account to promote certain products
- Access to personal documents such as bespoke brochures and order forms
- View your order history to identify trends in spending

### Easy ordering

- Review all your orders, requisitions and invoices in one place
- In addition to company favourites, add individual favourite products for quick, easy and repeat ordering
- invoice number
- Add any extra details for delivery via our special instruction box

## Full support

- Details of your dedicated account manager
- Our customer support team will check and verify your order

Register an account at onsite-support.co.uk Or contact us for more information on 01293 744 444



Simple website navigation to find relevant products to purchase or place requisitions

All Proof of Delivery links available for download, saving time for your finance team

Search and sort function on invoices allows easy access to invoices by date, cost and

